Position	Receptionist / Front Desk Manager	Date:	January 2024
Overtime Status	Non-Exempt	Grade:	2
Salary Range			
Site Location	Administrative Office Headquarters		
Department	Administration		
Reports to	Administrative Assistant / Executive Director		

Qualifications:

Two year degree with emphasis in bookkeeping / clerical skills or equivalent in education and experience. Must have or be willing to obtain computer training in Lotus, Excel, Desktop Publishing, etc.

Basic Functions:

General office duties with emphasis on computer skills. Greet people who enter office and refer to appropriate staff. Answer telephone and take messages.

Specific Functions:

- **1.** Answer telephone and take messages.
- 2. Greet people who enter office and refer to appropriate staff.
- **3.** Assist with intake activities when needed.
- **4.** Copying, filing, typing.
- 5. Assist in preparation of monthly, quarterly, and annual reports and proposals for funding.
- 6. Input computer data as required.
- 7. Assist in preparing Board Information packets.
- 8. Order and distribute supplies for departments.
- 9. Put postage on out-going mail.
- **10.** Mail all out going correspondence daily at 3:30pm and end of workday.
- **11.** Desktop publishing for agency bulletins and programs.
- **12.** Maintain proper confidentiality in respect to work.
- 13. Other duties as assigned by Executive Director or Administrative Assistant.